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Subject: Penalties

I can't believe that you caved to the Microsoft monopoly and are allowing them to continue to rip the people off. They are overcharging the consumer for their operating system. They are subjecting us to operating systems that are full of defects, security flaws, and they are not being "innovative" as they claim to be. I hope the states that defected from your settlement are successful in braking the company up into at least two separate companies.

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